

Privacy Policy

Rural Electrification and Renewable Energy Corporation (REREC)

1. Introduction

The Rural Electrification and Renewable Energy Corporation (REREC) is committed to safeguarding the privacy of all users of its website. This Privacy Policy outlines how we collect, use, and protect your personal data in accordance with the Data Protection Act, 2019 and other applicable laws of Kenya.

2. Information We Collect

a) Personal Information

- Full name
- Email address
- Phone number
- National identification details (where required for service delivery)

b) Non-Personal Information

- IP address
- Browser type and version
- Device type
- Pages visited and time spent on the website

3. Purpose of Data Collection

- Process applications, requests, and inquiries
- Communicate important updates and notices
- Improve website functionality and service delivery
- Comply with legal and regulatory obligations

4. Legal Basis for Processing

We process personal data in accordance with the Data Protection Act, 2019 based on consent, performance of a public task, legal obligations, and legitimate interests.

5. Data Sharing and Disclosure

REREC does not sell or trade personal data. However, we may share information with government agencies, authorized service providers, and law enforcement where required by law.

6. Data Security

We implement appropriate measures including secure servers, encryption, and regular system monitoring to protect your data.

7. Cookies and Tracking Technologies

Our website may use cookies to enhance user experience and analyze website traffic. You can disable cookies through your browser settings.

8. Data Retention

Personal data will be retained only as long as necessary or as required by law.

9. Your Rights

You have the right to access, correct, delete, or object to the processing of your data, and to withdraw consent at any time.

10. Third-Party Links

Our website may contain links to external websites. REREC is not responsible for their privacy practices.

11. Changes to This Policy

REREC reserves the right to update this Privacy Policy at any time.

12. Contact Information

Email: info@rerec.co.ke

Phone: +254 709 193 000

Address: Kawi Complex, Block C, Ground Floor, South C, Nairobi, Kenya

13. Compliance Statement

This Privacy Policy complies with the Data Protection Act, 2019 and reflects REREC's commitment to protecting personal data.